

potvin
KITCHENS & CABINETRY

CABINET WARRANTY

To help protect your investment, we've included some tips for keeping your cabinets at their best for years to come. You'll be pleased to know that your purchase also comes with a 2-year limited warranty against manufacturing defects.

General cabinet maintenance rules

- Maintain humidity levels between 35-55%
- Clean with mild soap and a damp cloth, then dry immediately
- Wipe up spills promptly to prevent any damage
- Avoid exposure to heat, steam, harsh chemicals, abrasive materials and excessive water.



Effects of structural changes in new homes

It is normal for a newly built house to settle after construction, which may impact your kitchen cabinets and countertops. As a result, doors may shift out of alignment and caulking joints may separate over time.

Ambient environment

Smoke, sunlight, and humidity can all affect cabinetry. High humidity may cause doors to warp, while low humidity can lead to shrinking or cracking. Refer to the Tarion recommendations below for optimal humidity levels.

- *In the winter, keep relative humidity in your home in the range of 30-45%. Lower humidity levels may affect your health and cause things made of wood to shrink. Excessive humidity can cause condensation on windows and damage the surrounding walls and materials.*
- *In the summer, dehumidify the basement to avoid condensation buildup on the cool foundation. Humidity levels should never exceed 60%.*

Limited Warranty Certificate

Potvin Kitchens warrants, only to the original end-user of the products it manufactures, against material defects and workmanship of its products for a period of two (2) years from either:

- the date of purchase by the end-user; or
- the date of installation by an authorized Potvin Kitchens agent (the “Warranty Period”). If a defect should be detected within the Warranty Period, Potvin Kitchens will repair and/or restore its product to the product’s original specification(s); or replace the product, at its sole discretion. * This limited warranty is limited solely to the value of defective Potvin Kitchens products and applies only to those products which are stored, handled and installed in the manner recommended within our guidelines. Potvin Kitchens is not responsible or liable for any indirect, consequential or incidental damages sustained to the product during its use by the user.

This Warranty <u>does not</u> cover or apply to:

- Physical transformations or alterations occurring to the product due to natural, inherent wood characteristics that predispose the product to changes in grain patterns or finish, or other transformations that may arise due to factors which may include, but are not limited to ambient environmental variables such as: sunlight or artificial lighting, extreme temperatures, humidity, poor ventilation, contact with water, and normal wear and tear.
- Variances in manually applied specialty finishes.
- Discoloration of edge banding on cabinet box edges, due to the material variations between the tape and the melamine
- Potvin Kitchens product that has been handled, modified or repaired by persons not employed, approved, or authorized by Potvin Kitchens.
- Instances where a defect appears or where a repair is required after misuse, abuse, negligence, accidents, improper use or installation, or lack of precaution, care, or normal maintenance during use.
- Damage or expenses incurred during removal, shipment and/or installation; Potvin Kitchens Limited reserves the right to change or alter materials and specifications due to ongoing product development. Material and specification changes compromising aesthetic appeal are not valid reasons for product refusal or replacement under warranty claims.

Warranty Terms and Claims

Providing that the product sold is defective, which is to be determined within the terms of this warranty at the discretion of Potvin Kitchens, the original end-user may rely on the warranty by contacting either the dealer or builder from which the product was purchased/acquired by the end-user; or if purchased directly, by contacting Potvin Kitchens Limited.

This warranty is hereby the sole warranty given by Potvin Kitchens and no authorized Potvin Kitchens representative is sanctioned to extend the terms of this warranty on its behalf. All other warranties express or implied are hereby excluded from this limited warranty.

This warranty is limited solely to original end-users, which are qualified as initial purchasers of new Potvin Kitchens products from Potvin Kitchens directly, or through its authorized builders.

If you have any questions or need assistance, please feel free to contact us at

613-446-5181 or info@potvinconst.com

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